

# Accessing the Mandatory Ongoing Safeguarding Awareness Training

The training requires Adobe Flash Player to be enabled or downloaded on your computer. This is a step-by-step guide to downloading and enabling Flash on browsers Google Chrome and Mozilla Firefox. (Please note that the training will not run on IOS devices)

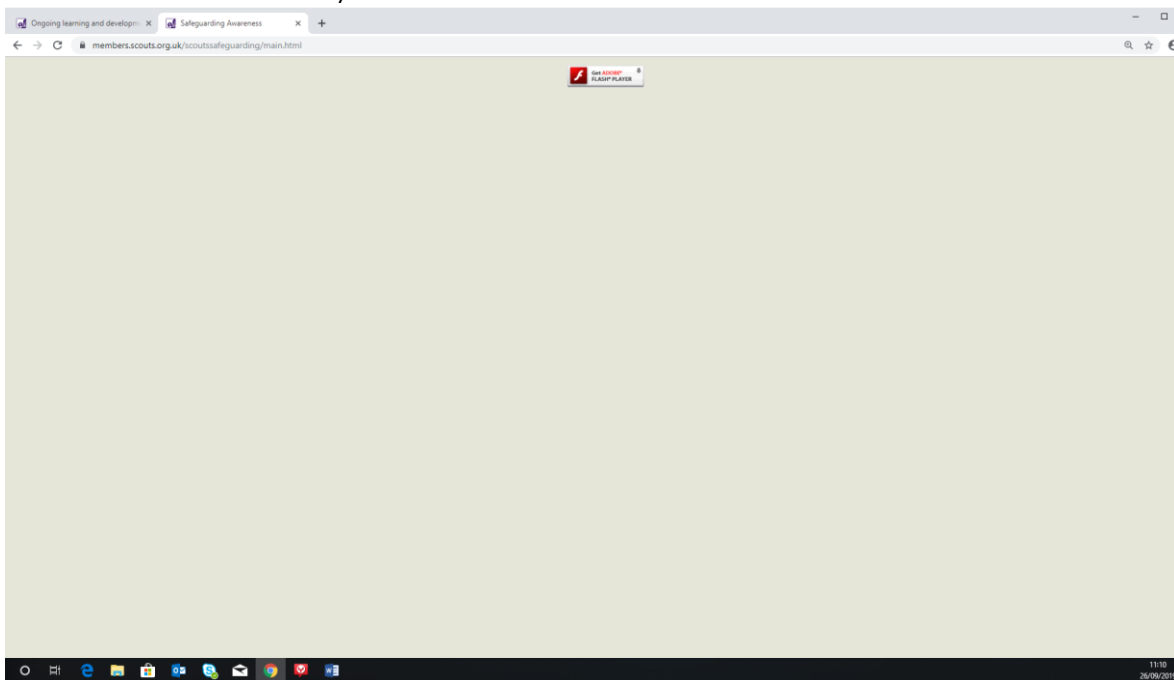
## To use Google Chrome



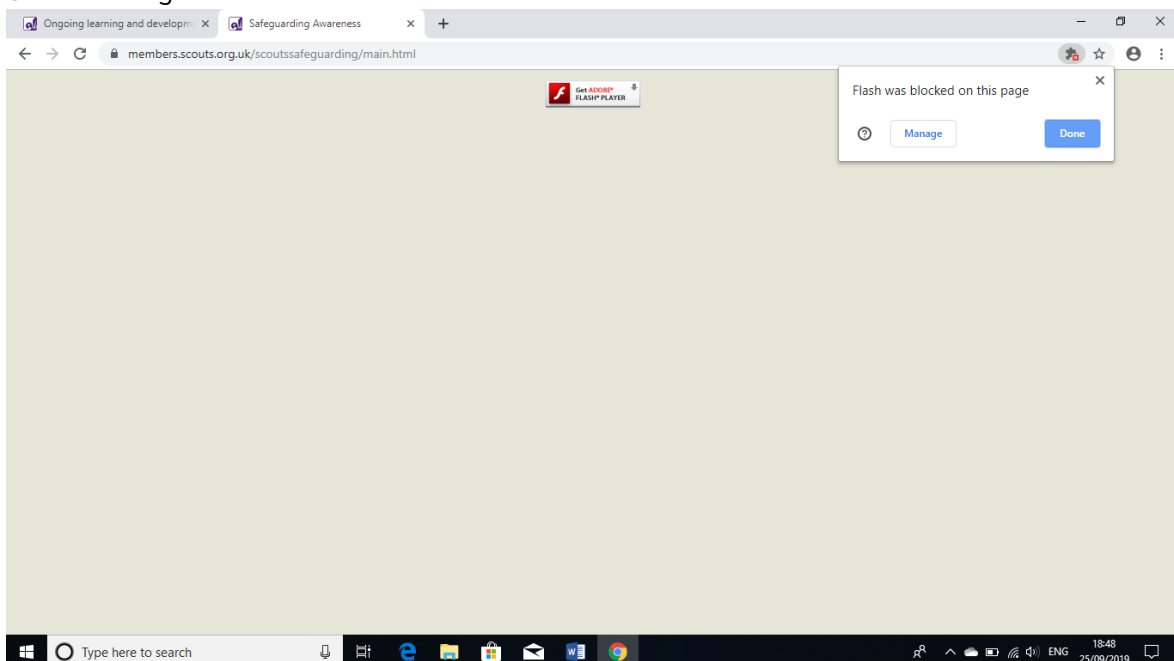
1. Open your Google Chrome browser and select the Mandatory Ongoing Safeguarding Training from Member Resources of The Scout Association website. You can follow the link below.

<https://members.scouts.org.uk/supportresources/4050/safeguarding-awareness-online-training?moduleID=10>

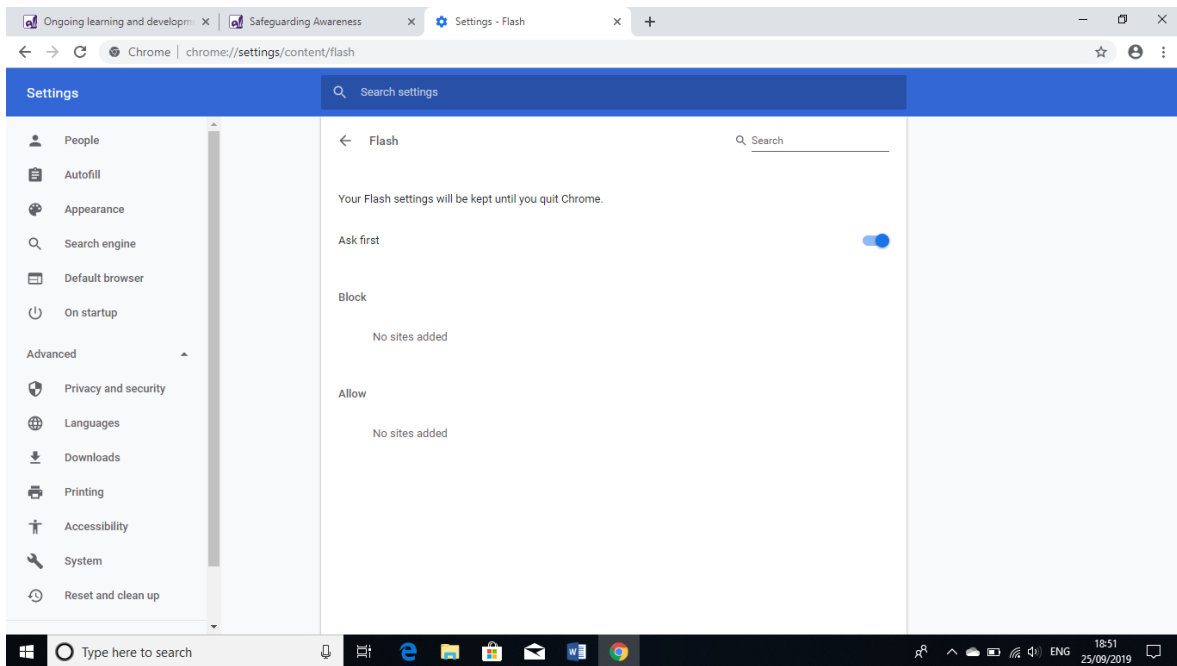
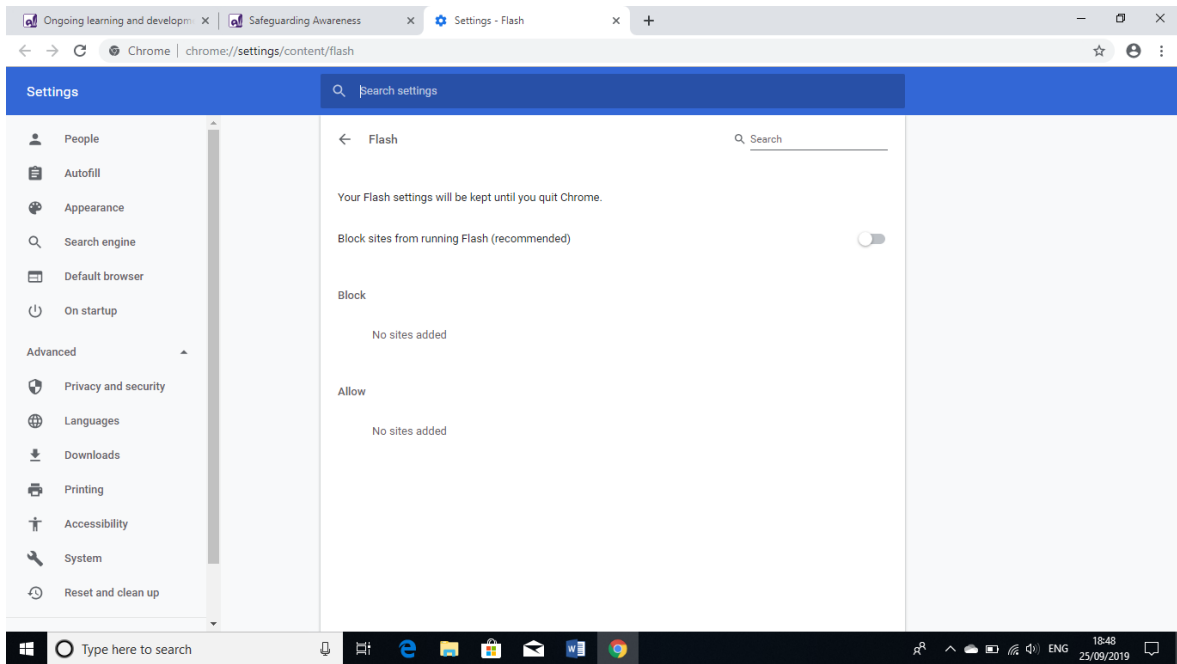
2. Select 'Get Adobe Flash Player'



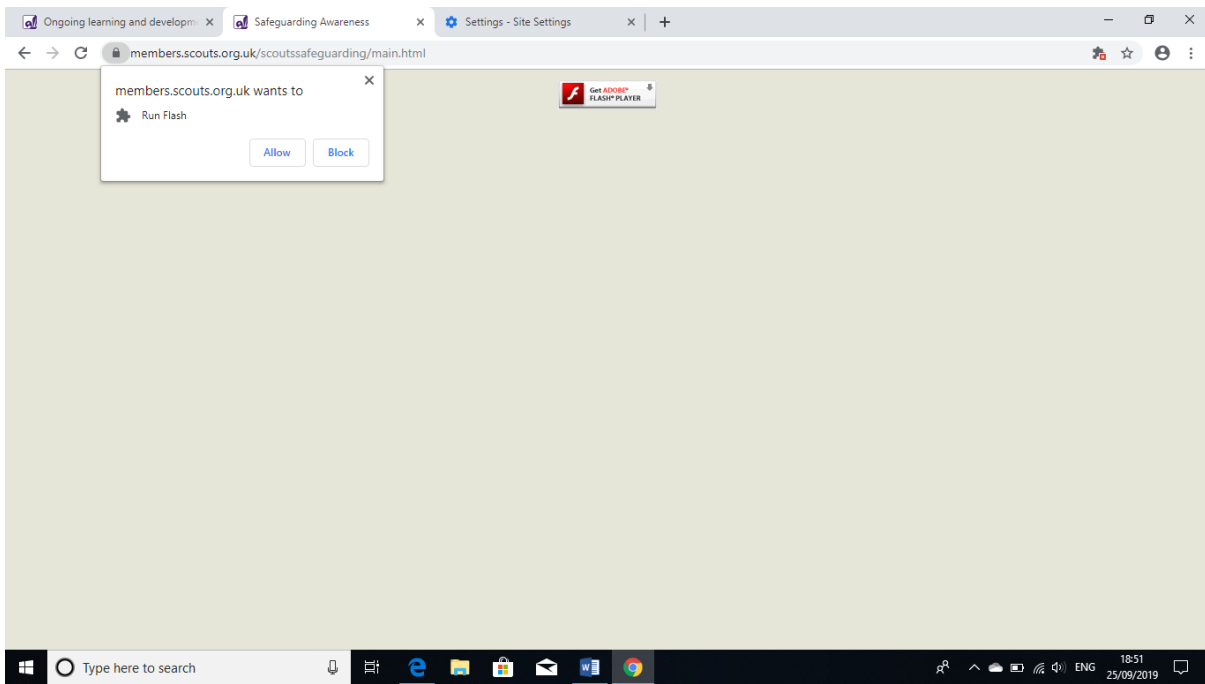
3. Select 'Manage'



4. Slide the switch 'Block sites from running Flash (recommended)' so that it is blue



5. Close your browser window and return to the Safeguarding Awareness training window. You will be prompted to Run Flash. Select 'Allow' and the training programme will open.



---

If you are still unable to access the training, please contact [info.centre@scouts.org.uk](mailto:info.centre@scouts.org.uk) with details of your operating system and the error messages you received

---

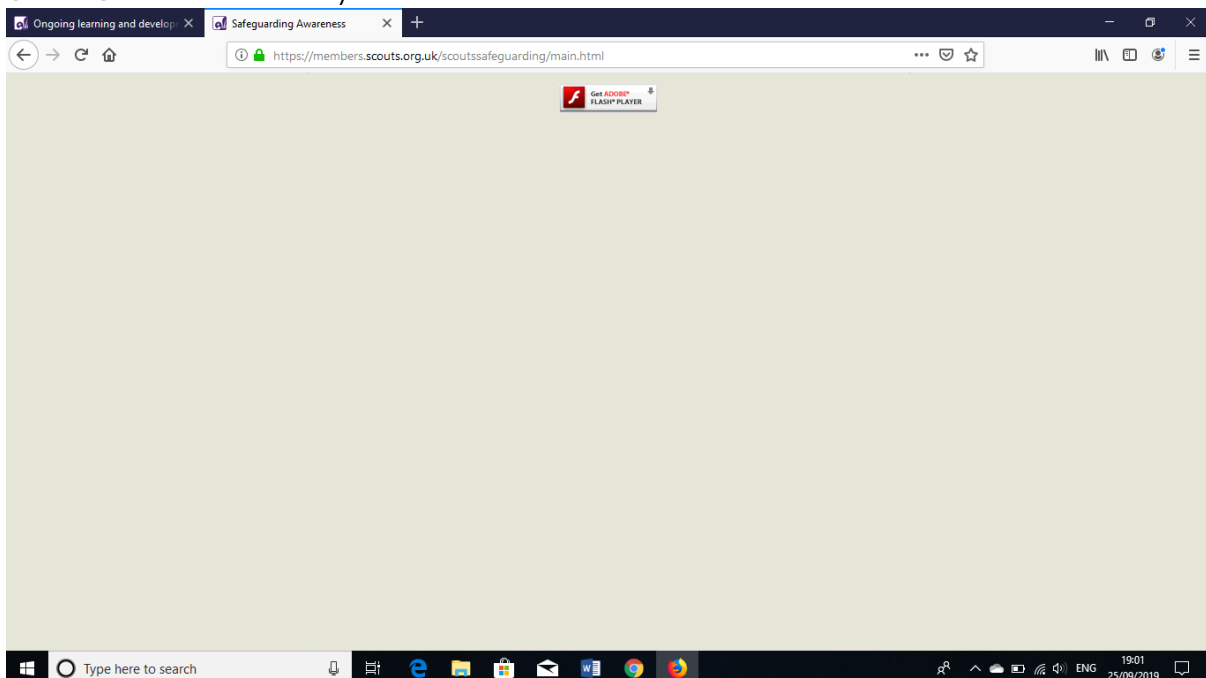
## To use Mozilla Firefox



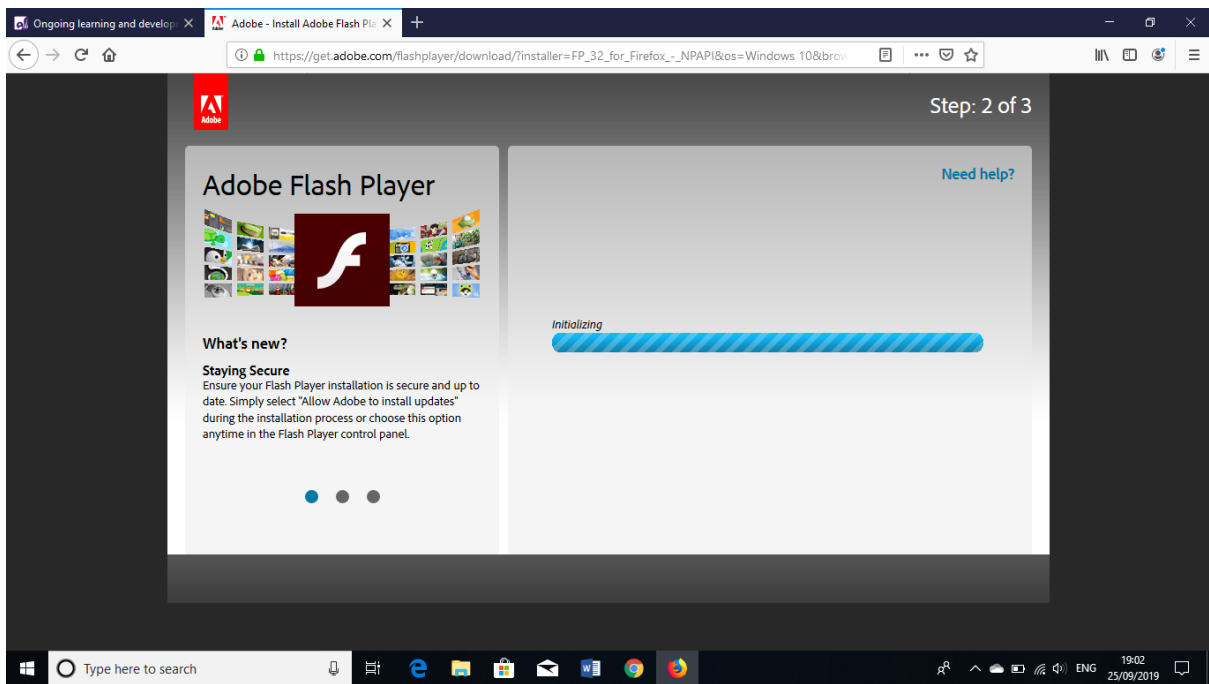
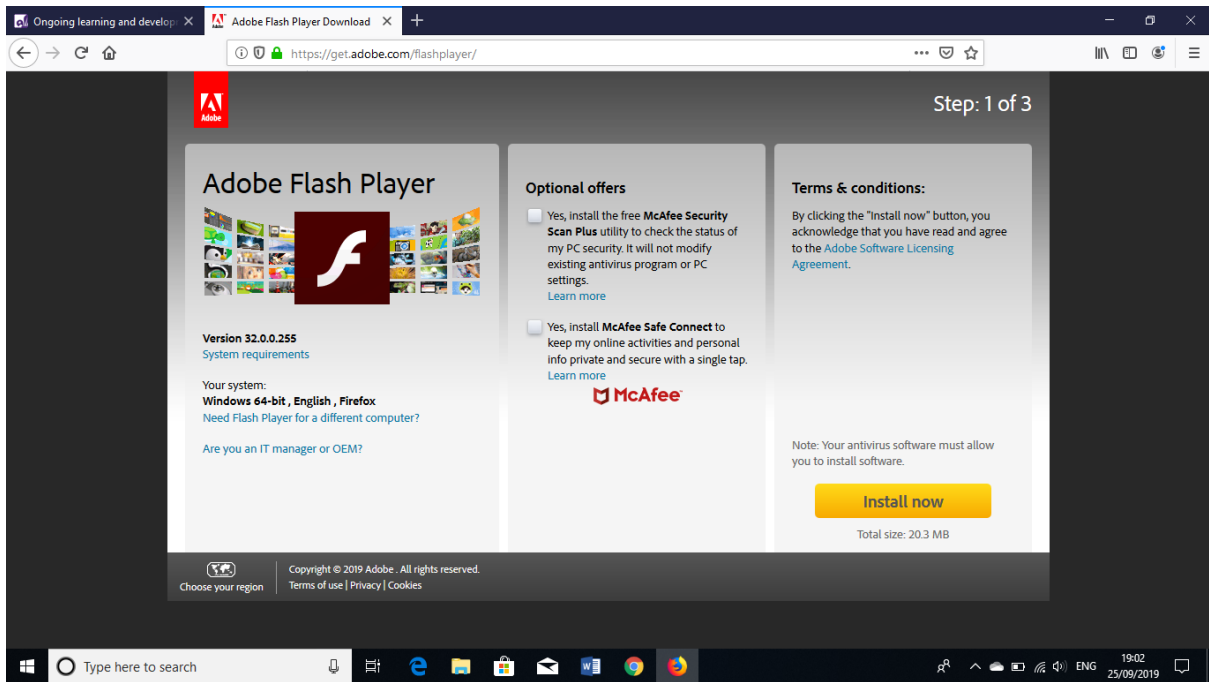
1. Open your Firefox browser and select the Mandatory Ongoing Safeguarding Training from Member Resources of The Scout Association website. You can follow the link below.

<https://members.scouts.org.uk/supportresources/4050/safeguarding-awareness-online-training?moduleID=10>

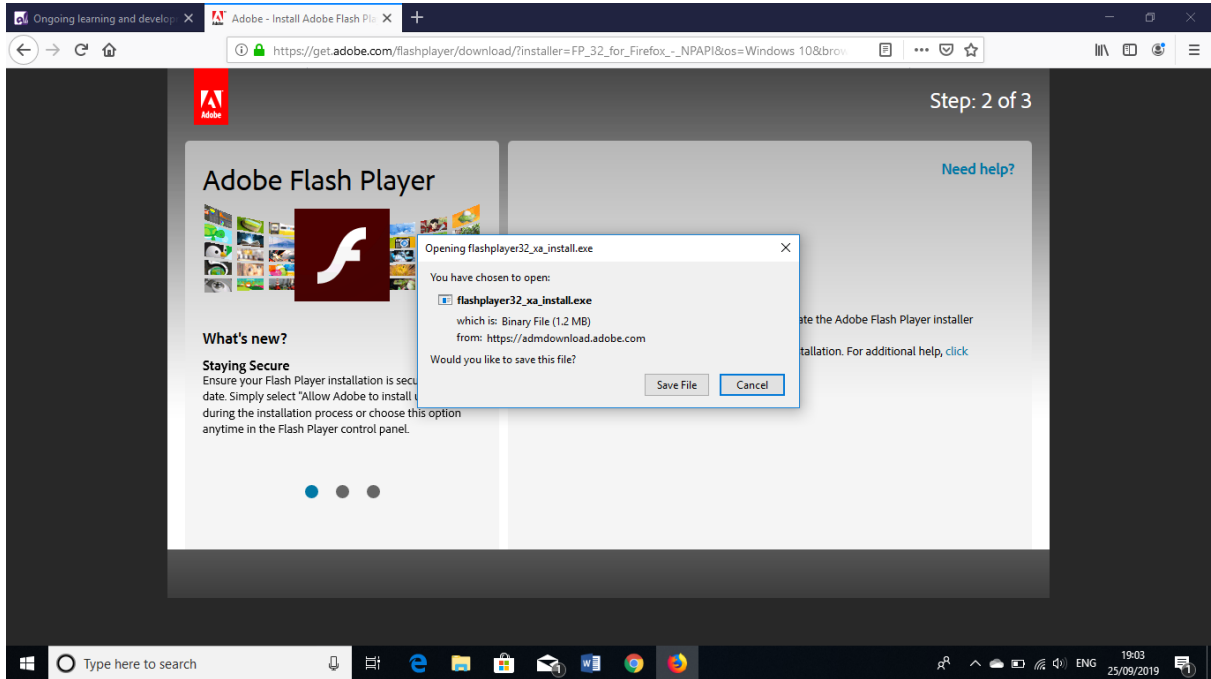
2. Select 'Get Adobe Flash Player'



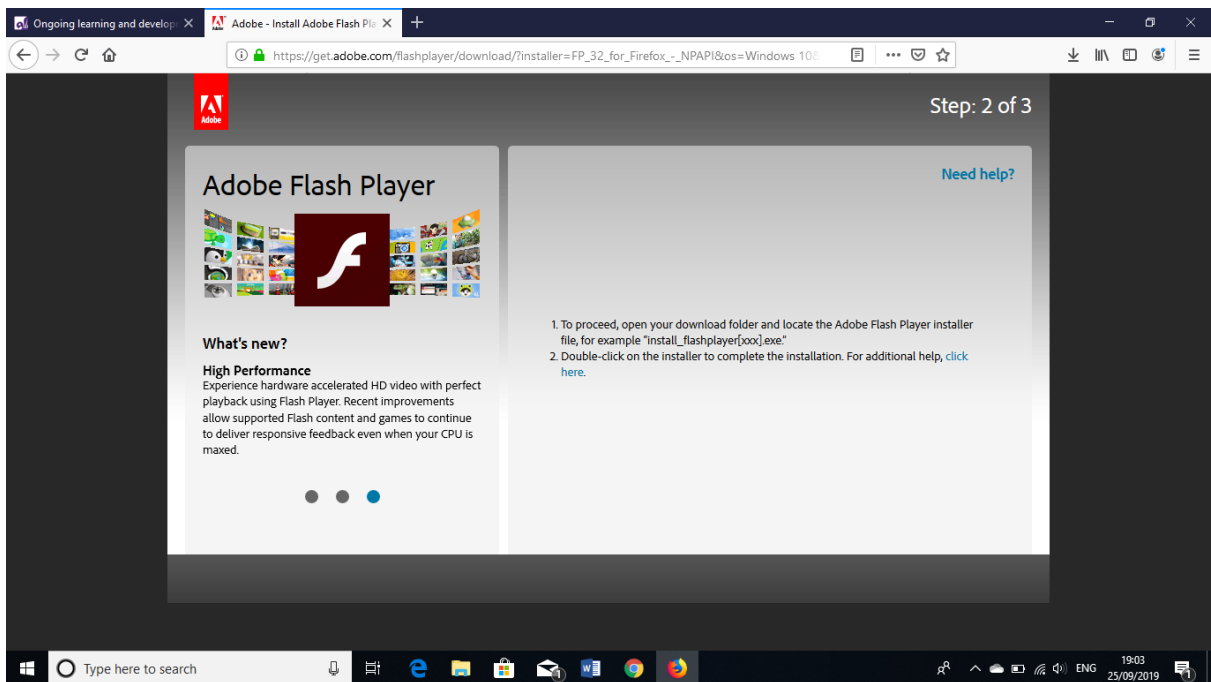
### 3. Select 'Install now'



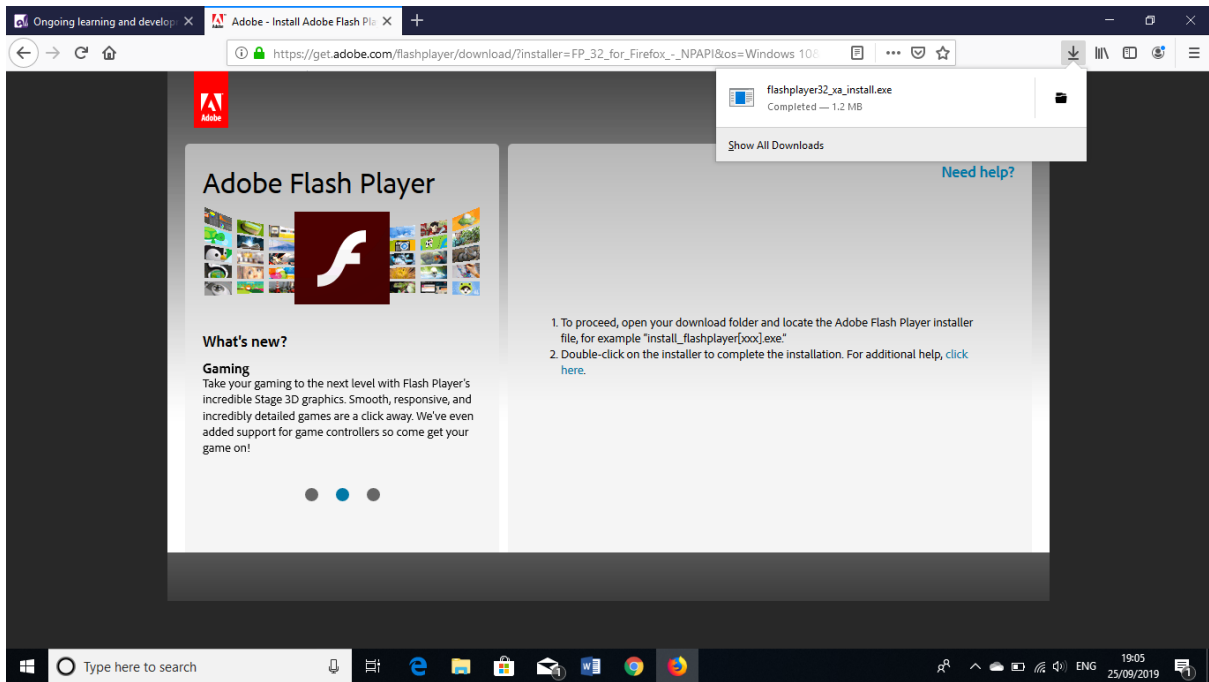
4. Select 'Save file'



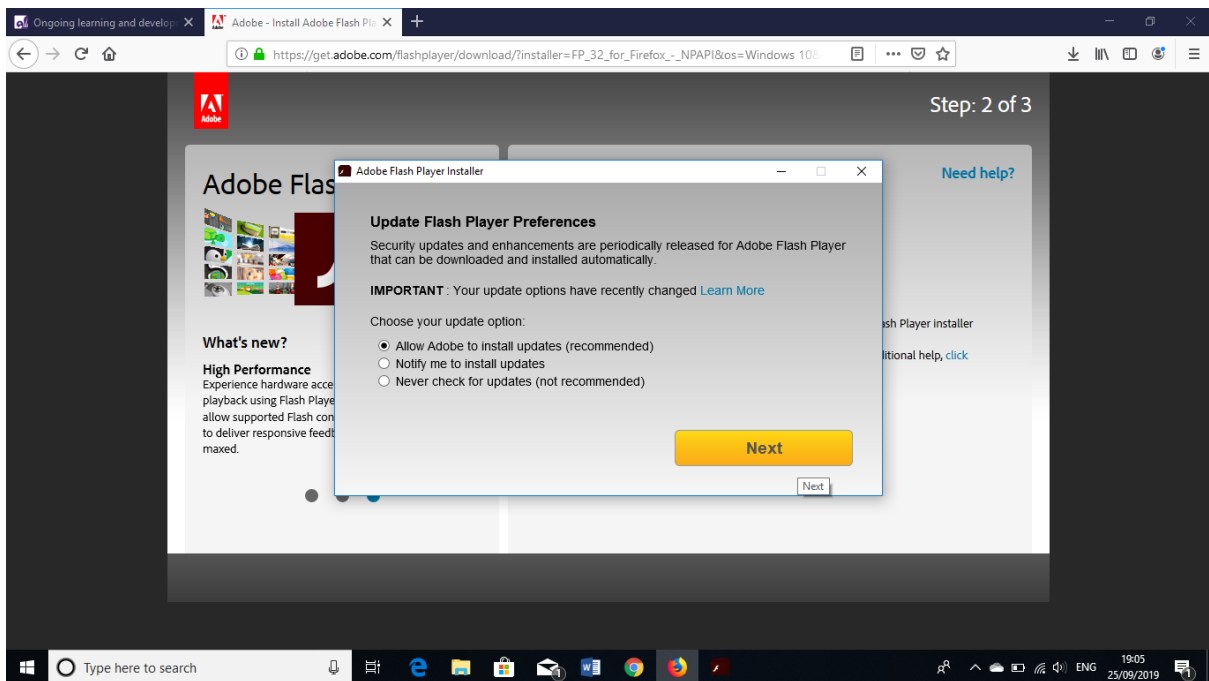
5. Follow the instruction to open your download folder by clicking the arrow below ↴



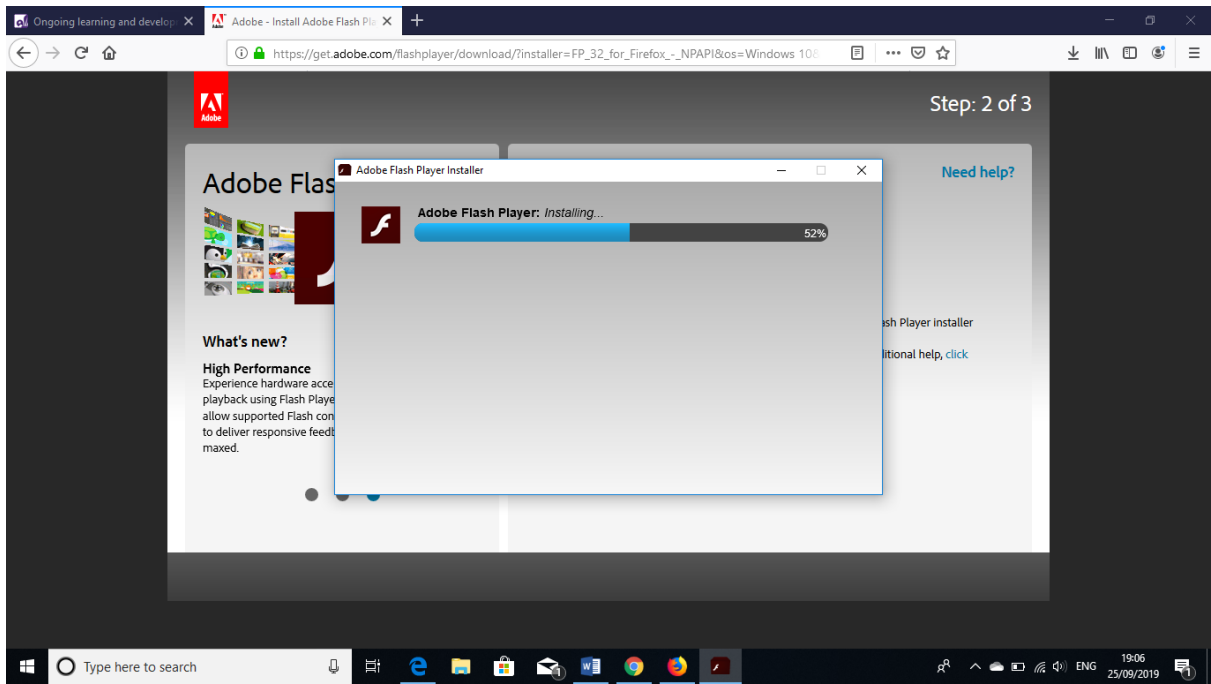
6. Double click 'flashplayer32\_xa\_install.exe' to install



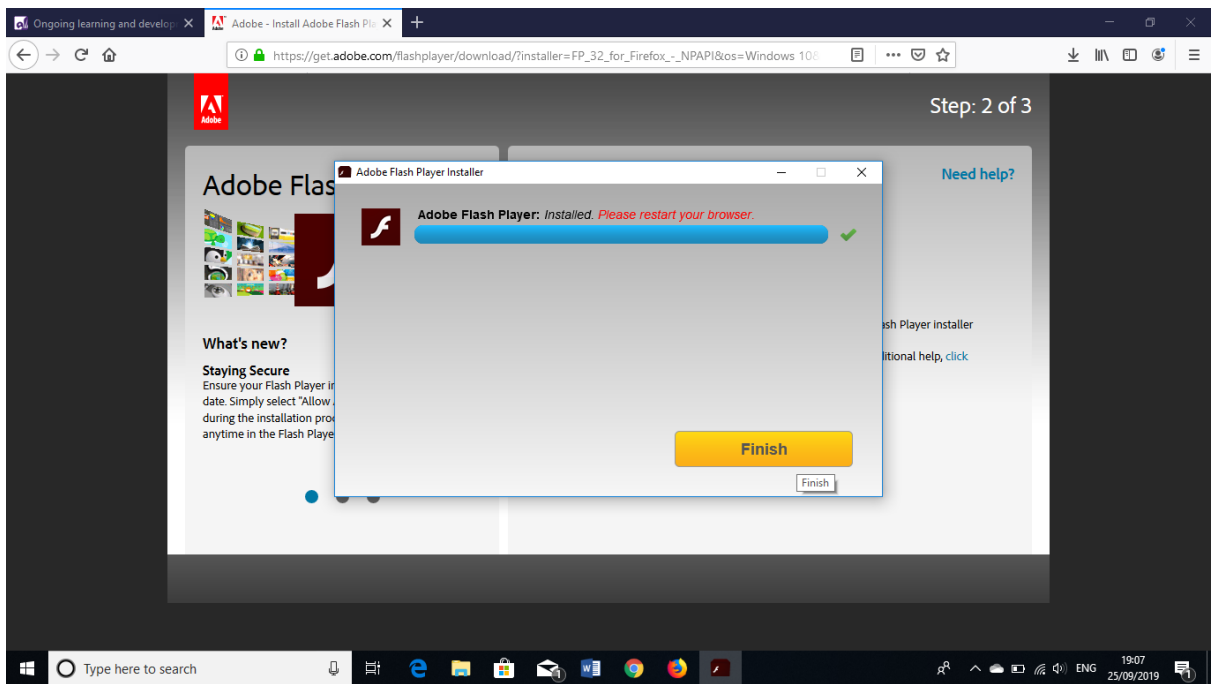
7. Select 'Allow Adobe to install updates (recommended)'



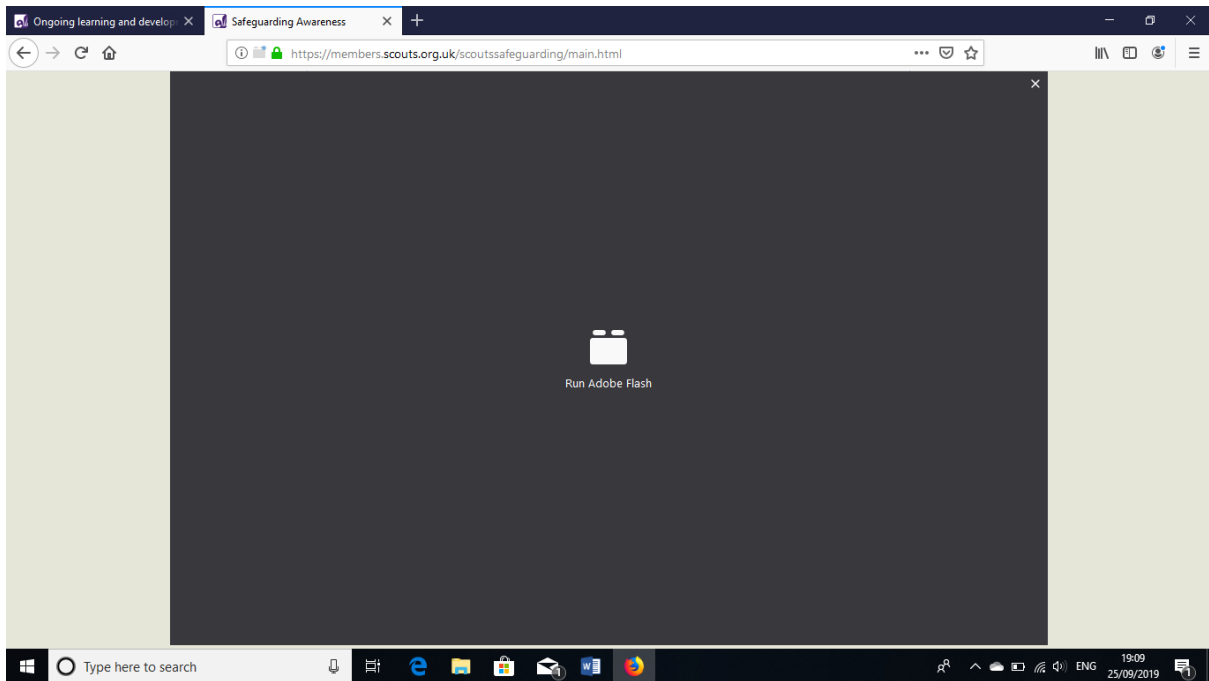
8. Wait while Adobe Flash Player installs



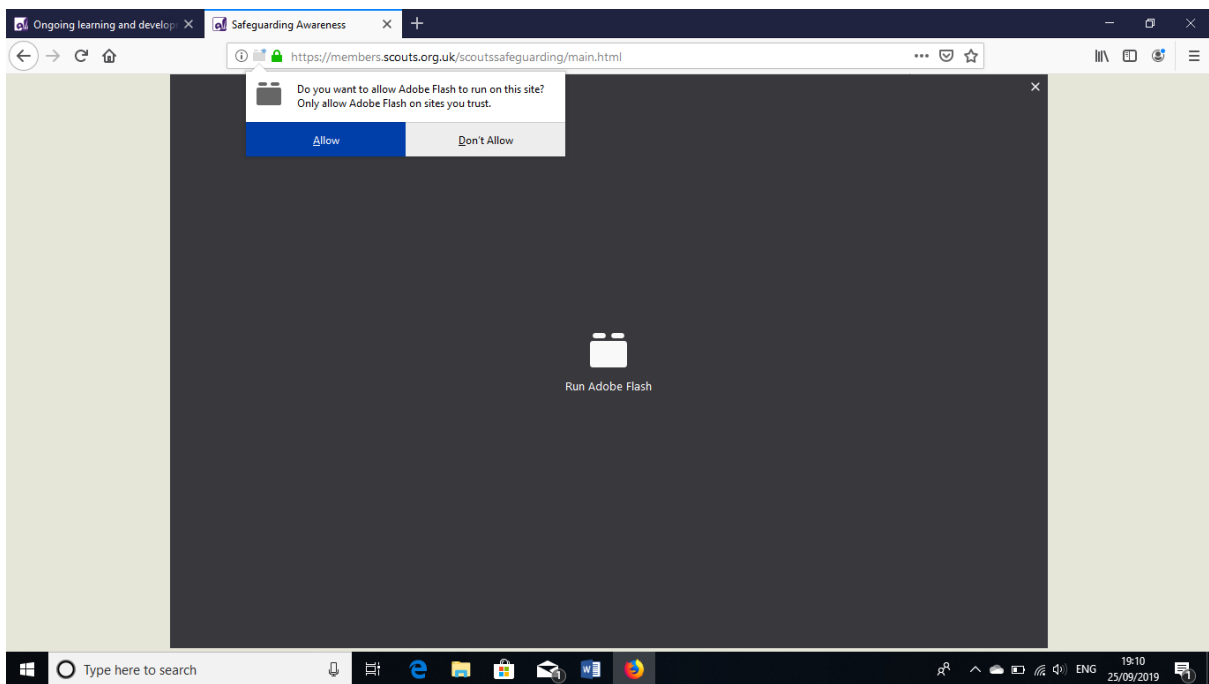
9. Select Finish and restart your browser



10. Re-open your browser and select the Ongoing Safeguarding Awareness training again  
<https://members.scouts.org.uk/supportresources/4050/safeguarding-awareness-online-training?moduleID=10>
11. When prompted, select 'Run Adobe Flash'



12. Select 'Allow' and the training programme will open



---

If you are still unable to access the training, please contact [info.centre@scouts.org.uk](mailto:info.centre@scouts.org.uk) with details of your operating system and the error messages you received

---